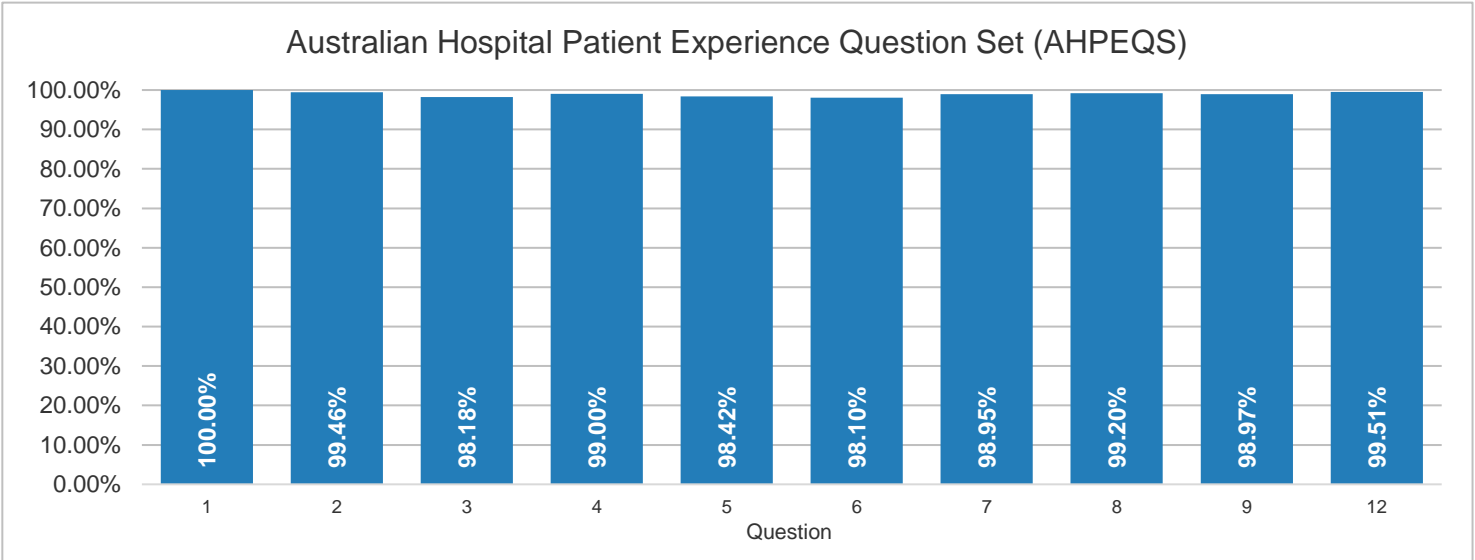


Australian Hospital Patient Experience Question Set (AHPEQS)

Service Name: **CANBERRA MICROSURGERY**
 Year: **Quarter 2 2019/20**
 AHPEQS Overall Result: **99.02%**



Question	Result
1 My views and concerns were listened to.	100.00%
2 My individual needs were met.	99.46%
3 When a need could not be met, staff explained why.	98.18%
4 I felt cared for.	99.00%
5 I was involved as much as I wanted in making decisions about my treatment and care.	98.42%
6 I was kept informed as much as I wanted about my treatment and care.	98.10%
7 As far as I could tell, the staff involved in my care communicated with each other about my treatment.	98.95%
8 I received pain relief that met my needs.	99.20%
9 When I was in the hospital, I felt confident in the safety of my treatment and care.	98.97%
12 Overall, the quality of the treatment and care I received.	99.51%

